

# Hello and a warm welcome to your local West Denton branch

"The service we received was fantastic, way above and beyond our expectations"

Mrs E, West Denton

We aim to offer you a friendly and professional service. Our highly skilled team has the drive, expertise and commitment to find a buyer for your home.

Unlike some other estate agents we offer our customers a **complete** service; including expert advice, **free** home valuations, **free** accompanied viewings and face to face meetings. We work hard for you online, in branch and of course in person.

### Meet your team



# Bruce Walker: Branch Manager/Valuer Bruce is your friendly and expert Branch Manager. Bruce would come and value your home, he has excellent knowledge of the local area. Bruce has worked in the property sector for over 25 years. In his spare time, he likes playing badminton.

**Favourite part of the job?** Meeting lots of different people and the satisfaction when clients pick up their keys for their new home.

#### **Ellie Murray:**

Office Manager/Negotiator
Ellie is our office manager and makes
sure that whether buying, selling,
renting or letting a property you
receive the best possible service. Ellie
has worked at Rook Matthews Sayer
for 15 years, you could say she's a bit
of an RMS expert. Ellie has excellent
local knowledge as she lives in West
Denton too.

**Surprising fact:** Ellie has only ever had one job.

#### Barbara Storey: Sales Progression/Negotiator

Barbara manages the progression of your home sale and assists in all aspects of the sales process, working hard to help the process go as smoothly as possible for you.

**Favourite part of the job?** Receiving the call to say the exchange has gone through and handing the keys to the new owner.

# Chloë Slater:

#### **Sales & Lettings Negotiator**

Chloë is working hard for you on the sales and lettings team, matching buyers and tenants to properties & searching for properties that would suit our registered buyers and tenants

**Surprising fact:** Chloë has competed in dance competitions across the country and has a passion for cars, Muscle cars, to be specific.

#### Anna Orange: Administrator

Anna keeps everything shipshape. She makes sure that your property is presented to its best potential on-line, in branch and in print. When she's not working she enjoys socialising.

#### Surprising fact:

Anna has a phobia of eating or drinking anything blue!

#### What our customers say...

""Brilliant service from this branch. We have just purchased our first house and everyone went above and beyond to help us throughout the purchase. Kept us up to date constantly and even chased up solicitors on our behalf. We can't believe how quick the sale was. Thanks very much! We are now very happy home owners!"

Rachel Weedy, West Denton

## Feel free to contact us at anytime – we'll be happy to help.

Call us on: 0191 267 1031

email us at:

westdenton@rmsestateagents.co.uk

or pop in and see us.

Rook Matthews Sayer 120 Roman Way West Denton

Newcastle upon Tyne NE5 5AD

Open: Monday-Friday 9:15am-5:30pm; Saturday 9:00am-3:00pm



All information is correct at time of publication.

# Did you know?

Rook Matthews Sayer sells more homes in the Region than any other estate agent. Source; Independent Research. Date range 01.01.2020 – 30.06.2021. Region is Newcastle to Northumberland

