

## Hello and a warm welcome to your local **Bedlington** branch

*"We could not be happier with the support you have provided."*  
Chloe Crabtree, Bedlington

We aim to offer you a friendly and professional service. Our highly skilled team has the drive, expertise and commitment to find a buyer for your home.

Unlike some other estate agents we offer our customers a **complete** service; including expert advice, **free** home valuations, **free** accompanied viewings and face to face meetings. We work hard for you online, in branch and of course in person.

### Meet your team



**Claire Matthews:**  
**Branch Manager/Valuer**

Claire is your friendly and expert Branch Manager and she carries out our home valuations too. When she's not managing our Bedlington branch Claire enjoys a hectic social life with lots of family activities.

**Favourite thing about her job:**  
No two days are the same. We have a great team and I enjoy working with every single one of them.



**Stephanie Jackson:**  
**Office Manager**

Stephanie is our Office Manager and makes sure everything is running efficiently at the branch. She ensures, that whether buying, renting, selling or letting a property, all our customers receive an excellent level of service.

**Favourite thing about your job?**  
Meeting new people and helping them find their dream home.

**Wendy Elliott:**  
**Sales Negotiator**

Wendy is your Sales Negotiator; she is working hard for you on all aspects of your home sale to ensure that the process progresses as quickly and smoothly as possible. Wendy has over 20 years' experience.

**Surprising fact:** I am a twin and my husband is also a twin!

**Joanne Taylor:**  
**Branch Administrator**

Joanne keeps everything ship shape. She makes sure that your property is presented to it's full; online, in branch and in print.

**Interesting fact:** Before working at RMS, I lived and worked in the Algarve for 7 years!

### What our customers say...

*"This is the third time Claire Matthews has moved me, there's a reason why I return. Claire and the Bedlington team are exceptional communicators, highly efficient, honest and 100% reliable in giving the best attention to the client and the detail. Also fantastic at steadying the nerves of a home buyer. I can't recommend this team enough. Hopefully I won't be moving again any time soon, but if I do - I'll be back! Thank you for all your help"*

Emma Wilson, Bedlington

Feel free to contact us at anytime – we'll be happy to help.

Call us on: 01670 531114  
email us at:  
bedlington@rmsestateagents.co.uk  
or pop in and see us.

Rook Matthews Sayer  
82 Front Street  
Bedlington  
Northumberland NE22 5UA

**Open:** Monday-Friday 9:15am-5:30pm; Saturday 9:00am-3:00pm

### Did you know?

Rook Matthews Sayer sells more homes in the Region than any other estate agent. Source; Independent research. Date range 01.01.2020 – 30.06.2021. Region is Newcastle to Northumberland.

