

## Hello and a warm welcome to your local Fenham branch

We aim to offer you a friendly and professional service. Our highly skilled team has the drive, expertise and commitment to find a buyer for your home.

Unlike some other estate agents we offer our customers a **complete** service; including expert advice, **free** home valuations, **free** accompanied viewings and face to face meetings. We work hard for you online, in branch and of course in person.

### Meet your team



#### Steven Parker: Branch Manager/Valuer

Steven is your friendly Branch Manager and Valuer. He started his career in Estate Agency over ten years ago working as a Sales Negotiator then Valuer and worked his way through the ranks to become Branch Manager. He has over six years' experience in management and having lived in the North East all his life has great knowledge of our local area too.

*"Thank you all for your help and guidance with our new home and renting out our flat."*

Mr & Mrs W, Fenham

#### Emma Pottinger: Sales Negotiator

Emma is your Sales Negotiator, she is working hard for you on all aspects of your home sale to ensure that the process progresses as quickly and smoothly as possible.

**Interesting fact:** She has a yellow Labrador called Lucy who she enjoys taking for walks in her spare time.

#### Stacey Patton: Administrator

Stacey is the Administrator at our Fenham branch and has over 20 years experience working in the property sector. Stacey keeps everything ship shape and makes sure your property is presented at its best online, in branch and in print.

**Interesting fact:** She used to be an instructor with the Young Firefighters Association!

### What our customers say...

*"I just wanted to say a massive thanks, it's been a journey and you have all been fab! I don't imagine many would have been so helpful in not just buying but renting too!"*

Miss A, Fenham

### Did you know?

Rook Matthews Sayer sells more homes in the Region than any other estate agent.

Source; Independent Research. Date range 01.01.2020 – 30.06.2021. Region is Newcastle to Northumberland

### Feel free to contact us at anytime – we'll be happy to help.

Call us on: 0191 274 4661  
email us at:  
fenham@rmsestateagents.co.uk  
or pop in and see us.

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**Open:** Monday-Friday 9:15am-5:30pm; Saturday 9:00am-3:00pm

