

## Hello and a warm welcome to your local Blyth branch

*“Thank you for all your hard work during our move we don’t think it would have gone through without you.”*

Laura and James, Blyth

We aim to offer you a friendly and professional service. Our highly skilled team has the drive, expertise and commitment to find a buyer for your home.

Unlike some other estate agents we offer our customers a **complete** service; including expert advice, **free** home valuations, **free** accompanied viewings and face to face meetings. We work hard for you online, in branch and of course in person.

### Meet your team



**Alison Isbister:**  
**Branch Manager/Valuer**

Alison would come to value your home. With over 22 years experience in estate agency Alison can provide you with expert and knowledgeable advice. She has a real passion for property, people and providing excellent customer service. As Branch Manager she ensures that we maintain the highest standard of professionalism and customer satisfaction. In her spare time she is a keen graphologist, (that’s the study of handwriting to you and me!) and also enjoys participating in the Great North Bike Ride every year.



**Michelle Wakenshaw:**  
**Office Manager/Negotiator**

Michelle is our Office Manager and has worked in the Blyth branch for over 12 years. Her knowledge of the local market, sellers and buyers is second to none. Passionate about houses and excellent service, her determination and commitment to each and every customer is exemplary, which is just one of the reasons why Michelle has forged long lasting relationships with her clients and why they continue to return every time they move.

**Katie Kinchella:**  
**Lettings Consultant**

Katie is the lettings consultant here at Blyth. She manages the whole lettings process from start to finish; from meetings with landlords to obtain new properties to helping tenants find their perfect home and then completing all the necessary paperwork to ensure happy tenants are moved in and satisfied landlords have their properties let.

**Interesting fact:** Katie, originally from Essex, is currently brushing up on her Geordie phrases.

**Dawn Young:**  
**Sales Progressor**

With over 14 years of experience, Dawn works tirelessly with all parties from the moment a sale is agreed to ensure that the process is as smooth, stress free and uncomplicated as it can be.

Local and with a sound knowledge of the Blyth market, Dawn is committed to exceptional customer service.

**Interesting fact:** Dawn once played darts with Bobby George on a charity night for Help for Heroes!

**Jack Cooper:**  
**Branch Administrator**

Jack keeps everything ship shape. He makes sure that your property is presented to it’s full; online, in branch and in print.

**Interesting fact:** Jack used to play football for England when he was younger!

### What our customers say...

*“Many thanks for all your help, you have gone above and beyond your call of duty and we really appreciate it.”*

Steph and Dan, Blyth

### Feel free to contact us at anytime – we’ll be happy to help.

Call us on: 01670 352900  
email us at:  
blyth@rmsestateagents.co.uk  
or pop in and see us.

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Northumberland NE24 1BW

**Open:** Monday-Friday 9:15am-5:30pm; Saturday 9:00am-4:00pm

### Did you know?

Rook Matthews Sayer sells more homes in Blyth than any other estate agent.

Source; Independent Research. Date range 01.01.2020 – 31.12.2020. Area is NE24.

