

# Safety Advice for Viewings

## Guidance for Potential Tenants

If you are viewing a property, we want to help keep you safe. Please read the points below so we can stay safe and protect each other.



### Pre- viewing

The Government guidelines are that we encourage people to do their property searching online wherever possible. Initial viewings should be done virtually wherever this is possible and physical viewings should only be conducted where tenants are seriously considering making an application on a property.

If you are interested in a property, we may be able to conduct virtual viewings in some cases, before arranging a physical viewing. This is dependent on the property and the landlord/their current tenant if someone is already living in the property.

We will arrange a viewing at a pre-arranged agreed time. We are not able to hold Open viewings at the moment nor are we permitted to transport you to any properties.

We will ask you a series of questions prior to booking the viewing regarding your health/ household etc.

### It's viewing day!

Exciting. Finally, you get to view the property.

Please let us know if you are feeling unwell, or showing any symptoms of Covid 19. Again, we will ask a series of questions before the viewing.

We will also be requesting that the landlord / current tenant of the property also informs us on the day, should they be feeling unwell. Viewings can always be re-arranged. We must only carry out the viewing if all parties are feeling 100% well.

### Before entering the property

- We can accompany you on your physical viewing if the landlord is not available but we must all maintain a minimum of 2 metres distance from others. **Please bring your own face covering and gloves to any viewing**, to be worn at all times.
- Before entering the property please use hand gel (if possible) and wash your hands before you leave to attend the viewing.
- Rest assured we have also issued guidelines to the landlords / current tenants of the property who have already prepared the property for

viewing with minimal risk. Doors and windows should already be open and lights switched on.

### During the viewing

- Wherever possible stay at least 2 metres apart from people who are not members of your household including any RMS staff, we/you must adhere to social distancing rules at all times.
- Only view the property with members of your same household (max 2 persons).
- Avoid touching light switches or opening or closing doors when viewing. Lights should have been switched on and doors and windows opened prior to your visit to minimise contact.

### After the viewing

- Please wash your hands or use hand gel as soon as you can.
- Avoid touching your face until you have washed your hands.
- Don't worry about shaking hands! We understand and thank you for keeping us all safe by avoiding doing so!

### Further visits

- You may wish to visit the property again once you have agreed an application, for example to measure up. Where this has been agreed to, the above advice on prioritising virtual visits, hygiene measures, maintaining social distancing at all times and mitigating contact where possible should be followed.
- If you have an acceptable application confirmed and you wish to send in tradespeople to carry out any inspections etc, where possible these should be scheduled with one person visiting the property at any time. Where a tradesperson is visiting the property, the occupier will be advised to maintain social distancing, wash their hands regularly and minimise contact as far as possible, for example by staying in another room. These visits should be carried out in line with Government [safer working guidance](#).

Thank you for following these steps, we hope you find your ideal property to let, but if not, we're still here for you, for the journey and we'll continue to help you along the way.



The Region's Leading Estate Agent\*

\*Region specified is Newcastle to Northumberland. Source Independent Research. Date Range: 01.01.2020 - 30.09.2020.