

Tenant Help Sheet: Tenancy Deposit Scheme

Your landlord must put your deposit in a government-backed tenancy deposit scheme (TDP) if you rent your home on an assured shorthold tenancy that started after 6 April 2007.

In England and Wales your deposit can be registered with:

- Deposit Protection Service (Custodial and Insured)
- MyDeposits - including deposits that were held by Capita
- Tenancy Deposit Scheme

These schemes were introduced to safeguard your money and make it fairer for both landlord and tenant.

The above services make sure you'll get your deposit back if you:

- meet the terms of your tenancy agreement
- don't damage the property
- pay your rent and bills

Your landlord or letting agent must put your deposit in the scheme within 30 days of receiving it.

At the end of your tenancy:

Your landlord must return your deposit within 10 days of you both agreeing how much you'll get back.

If you're in a dispute with your landlord, then your deposit will be protected in the TDP scheme until the issue is sorted out.

For more information on Tenancy Deposit Schemes visit:

<https://www.gov.uk/tenancy-deposit-protection/overview>